Sunbeam

POWER STEAM HANDHELD GARMENT STEAMER

User Guide

SG1000

Contents

Sunbeam's Safety Precautions	**3**
Before first use	**4**
Sunbeam Power Steam Handheld Garment Steamer	**4**
Features of your Sunbeam Steamer	**5**
Operating Instructions	**6-8**
Care & Cleaning	**9**
Troubleshooting	**10**
Warranty	**11**

Thank you for purchasing the Sunbeam Power Steam Handheld Garment Steamer. With continuous steam technology and powerful shot of steam, this Steamer will bring out the best in garments, linens, curtains and more-quickly and efficiently! .

Important Instructions - Retain For Future Use

تأكد من تفهّم احتياطات السلامة المذكورة اعلاه

請務必理解下列的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید که احتیاطهای بالا حتماً درك بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

Sunbeam's Safety Precautions

When using electrical appliances, basic safety precautions should always be followed including the following:
Read all instructions

1. Use appliance only for its intended use.
2. To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
3. Always turn the appliance to "Off" before plugging or unplugging the appliance from the electrical outlet. Never pull the cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
4. Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
5. Make sure the unit is off, unplugged and allow it to cool completely before filling, emptying, cleaning and when not in use.
6. Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance, take it to a qualified service center for examination and repair. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury to persons when the appliance is used.
7. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised by a person responsible for their safety.
8. Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the reservoir.
9. Care should be taken when using the appliance due to the emission of steam. To reduce the risk of contact with hot water emitting from steam vents, check appliance before each use by holding it away from body and operating steam button.
10. To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
11. If an extension cord is absolutely necessary, a cord with an ampere rating equal to or greater than the maximum rating of the iron shall be used. A cord rated for less amperage can result in a risk of fire or electric shock due to overheating. Care shall be taken to arrange the cord so that it cannot be pulled or be tripped over.
12. When filling the water tank, watch for water that can drip onto the floor and cause you to slip and fall.
13. When using the shot of steam, be careful.
    CAUTION: Hot water may eject from the exit.
14. Appliance may cause personal injury or be damaged if dropped. The fabric steamer is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.
15. The use of attachments not recommended or sold by the appliance manufacturer may cause injuries or void your warranty.
16. To avoid personal injury and damage to the appliance, only add water to the water tank. NEVER add cleaning solutions, perfumes, oils or any other chemical additives.
17. Children should be supervised to ensure that they do not play with the appliance.
18. Never steam clothes while someone is wearing.

SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY

Before First Use

- Unpack your Steamer; remove and peel off any labels adhered to the unit.
- Remove and save instruction manual.
- Wipe the outside of the unit with a damp cloth or sponge to remove any dust. Dry thoroughly.
- Keep the unit on a flat, leveled surface.
- When using your Steamer for the first time, you may notice a small amount of smoke and a slight odor. This is normal when heating the appliance for the first time and there is no reason for concern.

Sunbeam® Power Steam Handheld Garment Steamer

1. Heated press bar
2. Steam exit
3. Steam Trigger, with locking mechanism
4. Removable water tank with water inlet tube
5. Red/green power indicator light
6. Off, Low/High slide switch
7. Steam Handle
8. Fabric brush
9. Lint pad/steam diffuser
10. Creaser

Features of your Sunbeam Steamer

Heated press bar – Works like an iron soleplate to press wrinkles out.

Wide steam exit – Provides wide coverage of steam for your garments and fabrics.

Steam Trigger with locking mechanism – Integrated switch – Gives you the option to steam on demand or set the switch in the lock-down position for continuous steam.

Removable water tank – Easily twists off for quick refills. A water inlet tube inside the water transmits the water from tank to the steamer head. A loud vibrating noise indicates that the water is low and time to refill.

Red power indicator light – Lights up when the unit is plugged into an electrical outlet and set to High or Low setting.

Green ready indicator light – Lights up to indicate the unit is ready for use.

Off & Low/High Switch – Turns the unit off and provides two steam settings.

Operating Instructions

FILLING WATER TANK

Warning: To avoid personal injury and damage to the unit, only add water to the water tank. NEVER add cleaning solutions, perfumes, oils or any other chemical additives.

Note: Your Steamer is designed to be used with tap water. However, if you have hard water, we recommend using distilled water for better results.

1. Make sure the unit is unplugged.
2. Stand the unit on a flat, stable surface.
3. Hold the water tank with the one hand while turning the steamer handle counterclockwise with the other hand, until the arrow on the handle reaches the unlock symbol (🔓) on the water tank. Lift the handle off the water tank. Set the steamer aside (Figure 1).

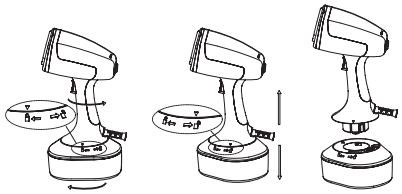

Figure 1

4. Remove the rubber inlet cover and fill the tank to the MAX line (Figure 2).

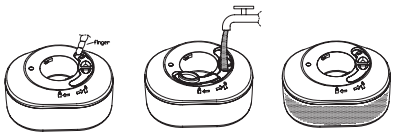

Figure 2

5. Close the water-fill cover, insert the handle into the water tank and turn clockwise until the arrow on the handle aligns with the lock symbol (🔒) on the tank. Pull on the handle to ensure it is fully locked in position.

   Note: If you need to add water while steaming, unplug the steamer, wait until it cools and follow the above steps. If a loud vibrating noise is heard, then the water level is low and needs to be refilled.

OPERATING INSTRUCTIONS

⚠ **Warning:** Before using steam on silks or synthetics, test on a small, hidden area of fabric.

Note: Before first use or if the Steamer has not been used for a long period of time, it will be necessary to prime the appliance. See 'Cleaning your handheld garment steamer before use' for instructions.

1. With the water tank filled, attach desired accessory to use on your garment (refer to USING THE ATTACHMENTS).
2. Plug the unit into a standard electrical outlet.
3. Slide the switch or Low or High. The red power indicator light illuminates and will cycle on and off as the temperature is maintained. In 45 seconds, the green ready light will illuminate. The green light may cycle off, and the pump will stop if the temperature is too low to generate steam.

USE THE ATTACHMENTS

The below attachments can be used with the steamer:

i Steam Handle – Lets all the hot steam get the best results for you while you comfortably hold the steamer.

ii Fabric Brush – separates the fibres on thicker fabrics for better steam penetration.

iii Lint Pad & Steam Diffuser – removes hair, fur and dust. The cushion helps diffuse steam to protect your delicate garments.

iv Creaser – use to get iron-like creases on your shirts and pants.

⚠ **Warning:** Make sure the Steamer is unplugged and cool before applying attachments. If the unit has been in use, allow the unit to cool down completely first before changing attachments as the press plate will still be hot.

ATTACHING AND REMOVING ACCESSORIES

- **To attach:** Grasp both sides of the accessory and attach over the heated press bar then gently press accessory onto steamer head until it snaps into place.
- **To remove:** Grip the accessory handle and gently pull toward you to separate from the steam head.
- See figure 3

Figure 3

USING YOUR STEAMER VERTICALLY

You can use your Steamer in the vertical position to press with steam hanging garments and curtains.

Caution: Heated press bar gets hot. Do not touch!

1. Hang your garment to be steamed on a clean, rust-free hanger.
2. Hold your Steamer by the handle in a vertical position with the head pointing toward the fabric and away from you and your body.

   Warning: Steam is hot. Always point steamer exit away from yourself, other persons, pets, plants and walls. Never steam clothes while they are being warn.
3. With your free hand, pull the fabric.

   Caution: Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the reservoir.

   Tip: If using the Creaser accessory, press the lever to open it and just run the edge of your fabric through it to create an iron-like crease.
4. You can use the trigger two ways:

   a. Press the switch to generate steam and release it to pause the steam.

   OR

   b. To get continuous steam, you can press the trigger switch and move it down to the lock-down position.
5. Touch the fabric lightly with the heated press bar, moving it in a downward motion, beginning at the top of the garment and moving downward.
6. Repeat this step until the fabric is wrinkle free.

   Tip: For more difficult wrinkles, try steaming from the underside of the fabric.

STEAMING HORIZONTALLY

You can also use your Steamer as an iron to refresh sheets, pillows, mattress, sofas and more.

1. Once the Steamer has reached set temperature, use steam and hold the steamer in a horizontal position, moving it continuously over the fabric being steamed.

   Caution: Heated press bar gets hot. Do not touch!

   Caution: Burns could occur from touching hot metal parts, hot water, or steam. Use care when you turn a steam appliance upside down – there may be hot water in the reservoir.

TIPS FOR APPLYING STEAM

- Improper use of the Steamer can cause property damage. Always read the instructions in this manual before using your Steamer.
- Do not operate the steamer with an empty water tank. To add water during operation, turn steamer off, wait for it to cool down then remove the water tank and refill.
- Always read the fabric care labels to help determine fabric type to be steamed. If unsure of the fabric's fiber, test a small hidden area, such as an inside seam or hem, before steaming.

- For more difficult wrinkles, try steaming from the underside of the fabric.
- When steaming, touching the fabric lightly with the steam nozzle can help in wrinkle removal. It is important to contact the garment and/or fabric.
- Heavier fabrics require more steam.
- When hanging a garment on a door while steaming, be careful not to damage the door with steam.
- Do not use steam against walls or doors.
- Only use water in the unit. Do not add cleaning solutions, scented perfumes, oils or any other chemicals to the water that can cause damage to the appliance.

Care And Cleaning

CLEANING

1. Make sure the unit is off, unplugged and allow it to cook completely before cleaning.
2. If there is water in the tank, remove the tank and turn it upside down to ensure all the water empties out.
3. Wipe exterior surfaces with a soft, damp cloth. Dry thoroughly.

   Warning: Never immerse steamer, cord or plug in water or any other liquid.
   - Do not use abrasive cleaners or scouring pads that can scratch the surface.
   - Do not place in the dishwasher.

CLEANING WITH VINEGAR AND WATER

It is recommended to clean your Steamer every two months to reduce mineral buildup that can affect the performance of your unit.

1. Turn off the unit and let it cool completely.
2. Remove water tank and make sure it is empty.
3. Fill water tank with a solution of 50% white vinegar and 50% water up to the max level.
4. Plug unit into electrical outlet and press trigger to run a full steaming cycle.
5. Once steaming is finished, fill with clean water and repeat process until the vinegar odor is eliminated.

STORAGE

Fold the cord in loops and store the unit in an upright position in a clean dry place with a flat, sturdy surface. Make sure the water tank is empty. If not, remove it and turn it upside down to ensure all the water empties out and avoid leaks.

Troubleshooting

Problem	Possible Cause	Solution
The steamer does not produce any steam.	The steamer has not heated up sufficiently.	Let the steamer heat up for about 45 seconds before using it.
	You pressed the trigger and then released it.	Press the steam trigger fully and keep it pressed or move it to the lock down position for continuous steam.
	The water level in the water tank is too low.	Unplug the steamer, let it cool completely and refill the water tank.
	The steamer is not plugged in.	Make sure the steamer is plugged into an electrical outlet.
	Electrical outlet is not working.	Plug into another electrical outlet.
	The steamer is not turned on.	Move the slide switch to Low or High setting.
The steamer makes a rattling noise and vibrates.	The water pump inside the unit detects the water level is low.	Unplug the unit, let it cool completely and refill water tank.
The steamer leaves water drops on the garment.	The accessory attachment being used may have condensation.	Let the appliance cool completely, remove attachment and wipe dry.
The steamer is making a buzzing noise while steaming.	The water pump is running.	This noise is normal.

2 Year Replacement Guarantee

This Sunbeam product is covered by a 2 year replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Australia

www.sunbeam.com.au
1300 881 861

New Zealand
www.sunbeam.co.nz
0800 786 232

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase, on our Sunbeam website and uploading a copy of your original receipt. View the Support section of the Sunbeam website.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested (if not already uploaded to our website).

Under our warranty, should your product develop any defect within 2 years of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Our warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Our warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
  - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;
  - servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
  - use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
  - exposure of the product to abnormally corrosive conditions; or
- extend beyond 3 months if the product is used in commercial, industrial, educational or applications (other than for internal or own use in an office environment).

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Need help with your appliance?

Contact our customer service team or visit our website for information and tips on getting the most from your appliance.

Australia	visit	www.sunbeam.com.au
	phone	1300 881 861
New Zealand	visit	www.sunbeam.co.nz
	phone	0800 786 232

Newell Australia Pty Ltd I ABN 68 075 071 233
Sunbeam is a registered trade mark.
Made in China to Sunbeam's specification.
Due to minor changes in design or otherwise,
the product you buy may differ slightly from the one shown here.
Approved by the appropriate electrical regulatory authorities.
© Copyright Sunbeam 2025.
09/25

SG1000_25EM1 (ANZ)_GCDS-LD
P.N. NWL0001325679 Rev A